





GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS







Learnings from PBS Mysuru



Presented by:

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System Brief

- ☐ 10000+ registered members (as on October,2018)
- 52 Docking stations are operational over28 sq km. area.
- **450 no. of cycles** are in the system
- ☐ The system is experiencing ~3rides/cycle/day
- □ A central control centre has been set-up for controlling and monitoring
- A website and Mobile phone app

 (Android and IoS) has been developed
- ☐ User can register through the 6

 Registration centres, 6 Mysuru One
 centres and through mobile app.
- ☐ CCTV streaming is available for 51locations
- **6 Redistribution vehicles** are operational















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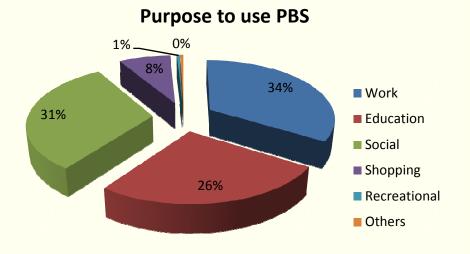
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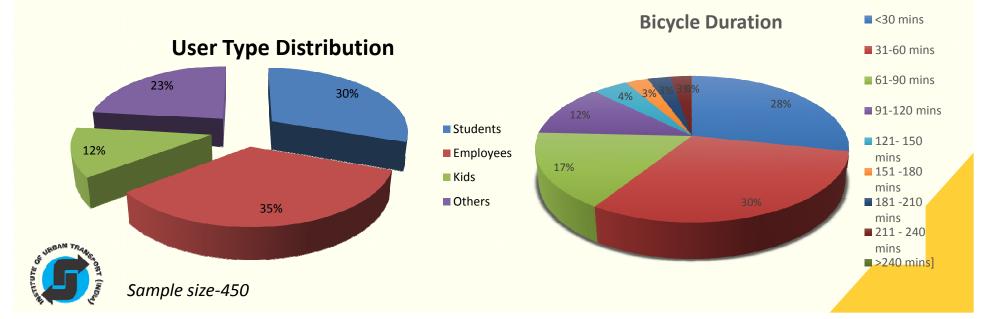




Usage Profile

- ☐ The work & educational trips comprises 60% of the total usage.
- ☐ The usage up to 1 hour comprises 58% of the total usage.
- Very minimum no. of usage have been observed for more than 2 hours of usage continuously.



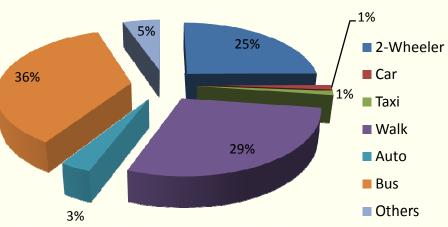




Analysis of Survey Conducted amongst Users

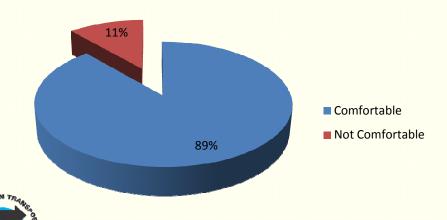
- Based on the user survey, 25% of the users have shifted from 2-wheeler to the PBS System.
- About 89% of the users feel that the cycles are comfortable to use.
- Overall, 93% of the users feel that the system outcome is positive.

Modal Shift to PBS

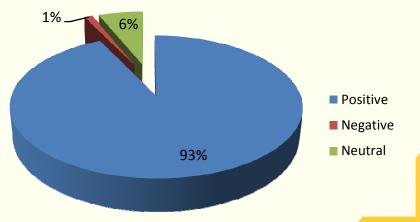


User Comfortness

Sample size-450



Overall User Experience



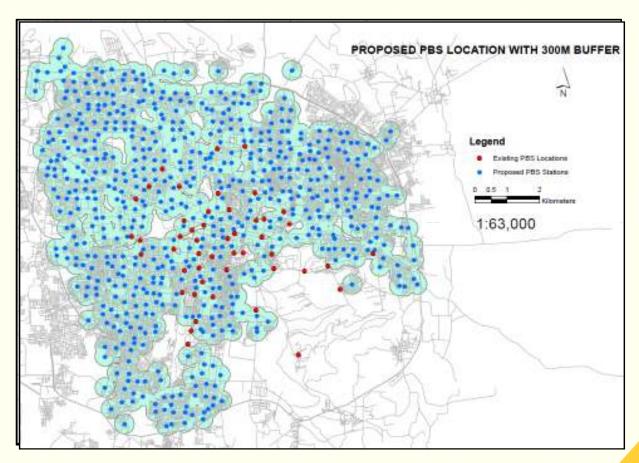


Expansion Plan

- A total no of 626 docking station have been selected to have a city level PBS connectivity.
- ☐ The proposed system will be dock less in nature.
- □ The expanded capacity would be minimum 10 times higher than the existing system.
- ☐ The business model and the expansion plan are yet to be decided.
- A total area of **80 sq km will be covered** (Out of 128 Sq Km Mysuru

 area) through the proposed

 +existing PBS system.





Implementation & Operational Challenges

Implementation challenges:

Site Clearance	: Although mos	t of the sit	es belong	to the	Mysuru	City	Corporation,	getting	site
clearance takin	g longer time th	an expecte	d.						

Alternate Site locations: Getting the alternate site locations with a provision of 1.5m clear footpath space was time consuming.

Operational Challenges:

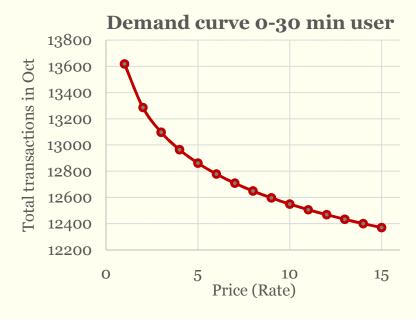
- Price sensitive fare: The no of daily trips have been reduced significantly, when the PBS usage fee has been increased by the authority. The "Price Elasticity Of Demand" study was carried out to find out the relation between the fare changes and the ridership.
- Network Connectivity: Initially, the docking stations were connected with the central control centre through Microwave tower. Since, the microwave connectivity was not steady, Optical Fibre based system was adopted. System is presently stable.
- Kiosk & Port Failure: The kiosk and ports were getting hanged frequently in the initial phase. A "Route Cause Analysis" study has been preformed to identify the port failure causes & corrective measures was taken accordingly.

Price Elasticity of Demand



After first fare revision in Nov 17

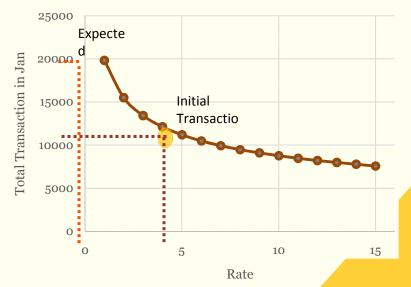
- □ 0-30 minutes range is highly price sensitive
- ☐ Maximum transactions occurred in this range (13000 -14000 transactions per month)
- ☐ Increase in price from INR 0 to 5 led to decrease of approximately 1000 transactions per month
- ☐ The curve is very steep which indicates a strong relationship between price and demand



After second fare revision in Feb 18

After price revision in Feb18 from INR 5 to 0, there was an exponential increase in transactions (an increase of 5000 to 6000 transaction per month)

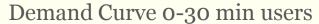
Demand curve 0-30 min users

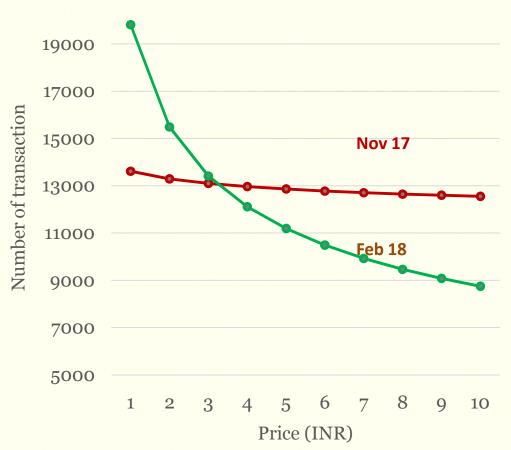






Price Elasticity of Demand





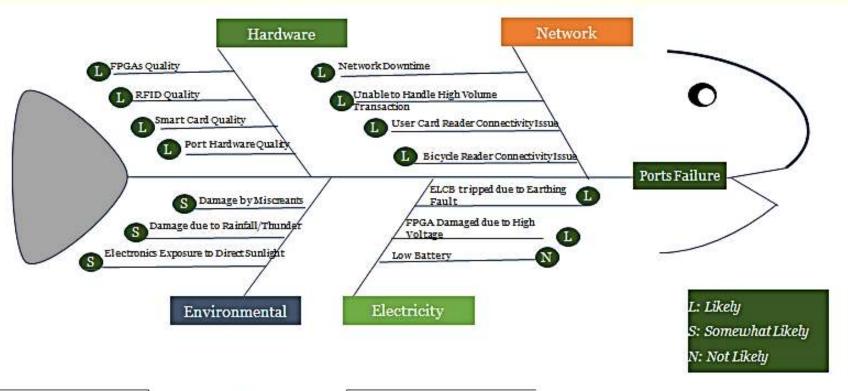
- ☐ Graph shows comparison of PED in Nov 17 and Feb 18
- Maximum change in transaction is observed after rate decreased from INR 5 to 0 in February.
- ☐ The Feb curve is very steep which indicates increase in ridership after revision of rates.

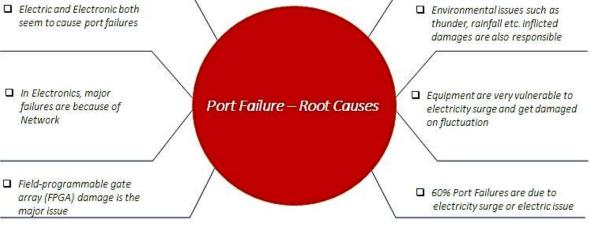


- * Elasticity curve is based on change in rates after 20th Nov (Oct17 and Dec 17 Data is used to calculate PED)
- * Elasticity curve is based on change in rates after 1st Feb18 (Jan 18 and Mar18 Data is used to calculate PED)



Route Cause Analysis



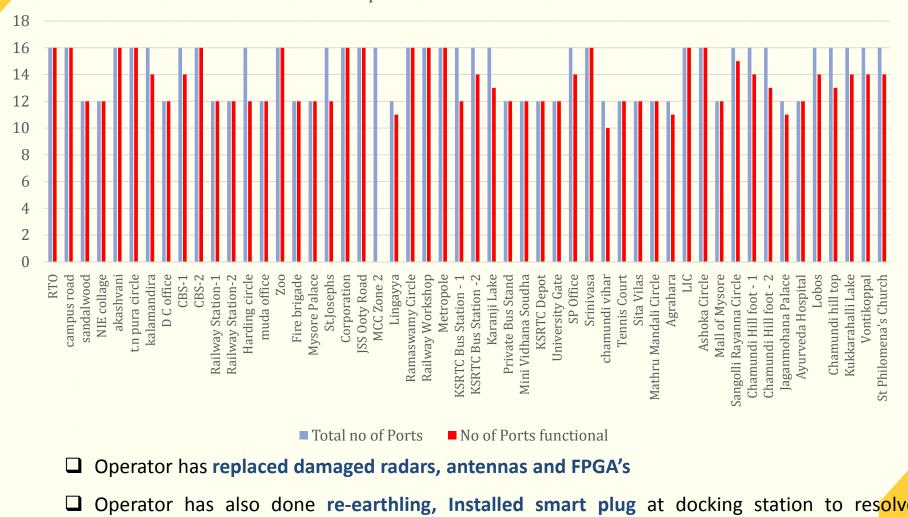


The functionality of the ports has been observed as 68% before performing the route cause analysis study.



Improvements observed after Route Cause Analysis

Port Failure Report - After Corrective Action taken

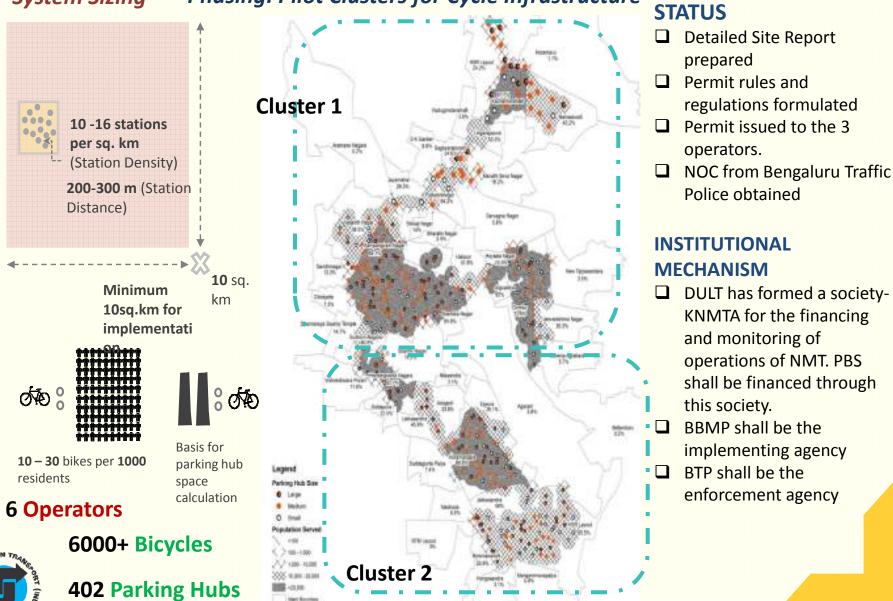


- ☐ Operator has also done **re-earthling**, **Installed smart plug** at docking station to resolve electrical issue.
- ☐ Currently, 92% of the ports are found functional.



PBS in Bengaluru

System Sizing Phasing: Pilot Clusters for Cycle Infrastructure



Thank You...

Nagpur 3rd November, 2018





Please visit our official website- www.mytrintrin.com Helpline no: 0821-2333000

