# How Are People with Disabilities Travelling in Indian Cities? Assessing Transit Usage Patterns and Designing Inclusivity Policies

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Presented at 17<sup>th</sup> Urban Mobility India Conference and Expo 2024, Gandhinagar







## PRESENTATION OUTLINE

- Outlining Research Background
- Objectives of Study
- Identifying Travel Barriers
- Methodology
- Policy Implications
- Conclusions

## BACKGROUND

#### **How do People with Disabilities Travel?**

- Travel patterns of PWDs tend to be complex and different
- PWDs are making 30% fewer trips than people without disabilities
- PWDs are making short-distance trips but taking more time and are more dependent on public transport
- Public transportation gives PWDs autonomy in their travel

## BACKGROUND

- PWDs face many barriers while travelling
- PWD's reduced accessibility to transport facilities leads to reduced visibility in public spaces thus leading to social exclusion
- Understanding the relative preferences of mobility barriers is important in developing inclusivity policies. Very few studies are there in the existing literature regarding ranking the mobility barriers of PWDs.

## **OBJECTIVES**

- 1. Determining the relative importance of various barriers (infrastructural, transportation facilities, policy and administrative, and attitudinal) that limit the mobility of people with disability.
- 2. Attempts to analyze the existence of an asymmetry in the way people with disability evaluate the mobility barriers and the variation of these with respect to the type of disability.
- 3. Identifying solutions to tackle the main barriers and quantify their impact on the overall mobility of people with disability

## IDENTIFYING TRAVEL BARRIERS

#### **Infrastructural Barrier**

- Lack of continuity in sidewalk
- Lack of handrails
- Narrow entrances on public transport
- Too high floors of public transport vehicles
- Absence of landings in ramps or staircases

## Transportation Barrier • Unavailability of suffice

- Unavailability of sufficient space for mobility aids
- Stops at inconvenient distances
- Bus drivers refusing to help to board or stop
- Multiple buses arriving at the same time
- Burden memorizing routes
- Unreliable schedules

#### **Policy and Administrative Barrier**

- Lack of transport subsides
- Authorities are delaying or not issuing disability certificate
- Difficulty in getting reserved seats



- Perception of being a burden
- Fear of being patronized by fellow passengers
- Social discomfort due to time taken getting on/off transit vehicle
- Presumption of Incompetence

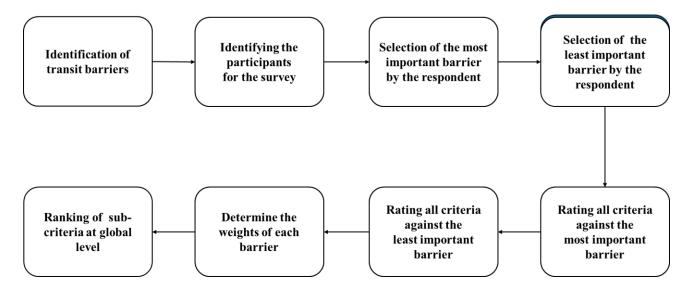






## METHODOLOGY AND DATA

- The Bayesian Best-Worst method is used
- Survey was conducted in Varanasi, India
- 53 responses were obtained



Types of Disability	Share (%)
Locomotor	37.73
Visual	13.21
Multiple Disability	41.51
Others	7.02

## **RESULTS- FULL SAMPLE**

Main Criteria	Main criteria Weights	Sub-criteria	Sub-criteria Weights	Global Weights	Rank	
		IN1	0.2271	0.0672	4	
		IN2	0.1395	0.0413	13	
Infrastructural Barrier (IN)	0.2959	IN3	0.1964	0.0581	8	
		IN4	0.2213	0.0655	5	
		IN5	0.2157	0.0638	6	
		TR1	0.1665	0.0310	15	
	0.1061	TR2	0.2224	0.0414	11	
Towns and the Doming (TD)		0.1071		0.2220	0.0413	12
Transportation Barrier (TR)	0.1861	TR4	0.1313	0.0244	17	
		TR5	0.1323	0.0246	16	
		TR6	0.1255	0.0234	18	
		PA1	0.2427	0.0782	3	
Policy & Administrative Barrier (PA)	0.3220	PA2	0.4281	0.1378	1	
		PA3	0.3292	0.1060	2	
		AT1	0.2199	0.0431	10	
Additional Description (ATT)	0.1050	AT2	0.1881	0.0369	14	
Attitudinal Barrier (AT)	0.1959	AT3	0.3164	0.0620	7	
		AT4	0.2756	0.0540	9	

- Policy and administrative barrier was rated at top
- Getting a disability certificate was the most difficult subcriteria of barriers
- The least important barrier was transportation barriers
- The least important subcriteria was unreliable schedule

## RESULTS – DISABILITY WISE

Main criteria	Main criteria weight	Sub- criteria	Sub- criteria weights	Global weights	Rank	Main criteria	Main criteria weight	Sub- criteria	Sub- criteria weights	Global weights	Rank	
	Lo	comotor Di	sability	_	-	Visual Disability						
		IN1	0.2319	0.0784	3	Infrastructural Barrier ( <b>IN</b> )	0.256	IN1	0.2845	0.0728	3	
		IN2	0.1343	0.0454	9			IN2	0.1009	0.0258	17	
Infrastructural	0.338	IN3	0.1911	0.0646	7			IN3	0.1728	0.0442	10	
Barrier ( <b>IN</b> )		IN4	0.2284	0.0772	4			IN4	0.2240	0.0573	6	
		IN5	0.2144	0.0725	5			IN5	0.2177	0.0557	7	
	0.179	TR1	0.2001	0.0359	13			TR1	0.1520	0.0284	14	
		TR2	0.2519	0.0451	10	" <b>"</b>		TR2	0.2206	0.0412	12	
Transportation		TR3	0.2176	0.0390	12	Transportation Barrier ( <b>TR</b> )	0.187	TR3	0.2399	0.0448	9	
Barrier ( <b>TR</b> )		TR4	0.1050	0.0188	17			TR4	0.1394	0.0261	16	
		TR5	0.1030	0.0185	18			TR5	0.1066	0.0199	18	
		TR6	0.1223	0.0219	16			TR6	0.1415	0.0265	15	
Policy &	0.340	PA1	0.2063	0.0701	6	Policy &	0.372	PA1	0.1808	0.0673	4	
Administrative		PA2	0.4192	0.1425	1	Administrative Barrier ( <b>PA</b> )		PA2	0.3316	0.1234	2	
Barrier (PA)		PA3	0.3745	0.1273	2			PA3	0.4876	0.1815	1	
	0.142	AT1	0.1904	0.0272	14			AT1	0.2722	0.0503	8	
Attitudinal Barrier ( <b>AT</b> )		AT2	0.1695	0.0242	15	Attitudinal Barrier ( <b>AT</b> )	0.185	AT2	0.1709	0.0316	13	
	0.143	AT3	0.3638	0.0519	8			AT3	0.3326	0.0615	5	
		AT4	0.2763	0.0394	11			AT4	0.2243	0.0415	11	

- People with locomotor or visual disabilities perceive policy and administrative barriers as the most difficult barrier
- The least important barrier was the attitudinal barrier
- The most important subcriteria was delay in getting a disability certificate for people with locomotor disability and difficulty in getting reserved seats for people with visual disability

## RESULTS – DISABILITY WISE

Main criteria	Main criteria weight	Sub- criteria	Sub- criteria weights	Global weights	Rank	Main criteria	Main criteria weight	Sub- criteria	Sub- criteria weights	Global weights	Rank	
		Other Disa	bilities			Multiple Disabilities						
Infrastructural Barrier ( <b>IN</b> )		IN1	0.2211	0.0747	3	Infrastructural Barrier ( <b>IN</b> )	0.265	IN1	0.2074	0.0550	8	
		IN2	0.1561	0.0527	11			IN2	0.1557	0.0413	12	
	0.338	IN3	0.2289	0.0773	2			IN3	0.2016	0.0535	9	
		IN4	0.1913	0.0646	8			IN4	0.2176	0.0577	7	
		IN5	0.2027	0.0685	7			IN5	0.2177	0.0578	6	
	0.159	TR1	0.1183	0.0187	17	Transportation Barrier ( <b>TR</b> )	0.191	TR1	0.1562	0.0299	16	
		TR2	0.1894	0.0300	15			TR2	0.1993	0.0381	14	
Transportation		TR3	0.2294	0.0364	13			TR3	0.2140	0.0409	13	
Barrier ( <b>TR</b> )		TR4	0.2203	0.0349	14			TR4	0.1360	0.0260	17	
,		TR5	0.1291	0.0205	16			TR5	0.1759	0.0337	15	
		TR6	0.1135	0.0180	18			TR6	0.1186	0.0227	18	
Policy & Administrative Barrier (PA)	0.253	PA1	0.2799	0.0709	5	Policy & Administrative Barrier (PA)	0.298	PA1	0.2817	0.0840	2	
		PA2	0.4826	0.1222	1			PA2	0.4449	0.1327	1	
		PA3	0.2374	0.0601	9			PA3	0.2734	0.0816	3	
Attitudinal Barrier (AT)	0.250	AT1	0.2911	0.0729	4	Attitudinal Barrier ( <b>AT</b> )	0.245	AT1	0.2146	0.0526	10	
		AT2	0.2043	0.0511	12			AT2	0.2071	0.0507	11	
	0.250	AT3	0.2238	0.0560	10			AT3	0.2906	0.0712	4	
		AT4	0.2808	0.0703	6			AT4	0.2877	0.0705	5	

- For people with other disabilities infrastructural barrier is the most difficult barrier
- For people with multiple disabilities policy and administrative barriers are the most important barrier
- The least important barrier is transportation barrier

## POLICY IMPLICATIONS

- Minimizing the delay in getting a disability certificate
- Inclusive infrastructure with ramps to board
- Sensitivity training to the public as well as incorporating it into the school curriculum
- Buses exclusive to PWDs with clear branding
- Transit stops near key destination

## CONCLUSION

- The relative preferences of mobility barriers among different categories of disabilities are analyzed by the Bayesian Best Worst method
- Asymmetry exists in perceiving mobility barriers among people with different disabilities. Thus it is important to develop disability specific policies to ensure an inclusive transit system

#### **Limitations and Future Scope:**

- Certain types of disabilities are combined together as there was not enough sample size in those categories
- Future studies can be conducted using a wider sample by incorporating various socio-demographic variables and mobility enablers as well.

## THANK YOU!!!



# QUESTIONS